



PLASTIC BUNDED HEATING OIL TANK WARRANTY

Thank you for purchasing a 3C Tanks product.

This warranty sets out the terms under which 3C Tanks (“the Manufacturer”) provides cover to the original purchaser. It explains what is covered, the duration of cover, and the conditions that must be met to ensure continued protection.

Administration of this warranty may be managed by authorised 3C Tanks distribution partners.

1. Scope of Warranty

1.1 What Is Covered

3C Tanks warrants the primary polyethylene storage vessel (“tank shell”) and its integral bund (together, “the product”) against defects in materials and workmanship arising solely from the manufacturing process.

This warranty begins on the date of the original invoice issued by an authorised distribution partner, or 3C Tanks.

This Warranty applies exclusively to the tank shell and integral bund and does not extend to ancillary components (as defined below).

1.2 Definitions

The product - The plastic banded storage vessel and integral bund manufactured by 3C Tanks, excluding all ancillary components.

Original purchaser - The individual or legal entity named on the original purchase invoice and who registers the Product in accordance with Section 3.1.

Ancillary components - All non-3C Tanks manufactured items supplied with or fitted to the tank, including but not limited to gauges, sensors, valves, filters, alarms, pipework, pumps, electronic devices, and accessories.

Registered Competent Person (R.C.P.) -A suitably qualified installer or engineer, typically an OFTEC / APHC / OTP certified engineer, who is authorised to install and inspect oil storage tanks in accordance with UK statutory requirements.

2. Warranty Duration

Warranty duration is dependent upon product registration.

Registration Status	Duration (from invoice date)	Coverage Type
Registered within 30 days	Ten (10) Years	Extended Guarantee
Not Registered	Five (5) Years	Standard Warranty

To benefit from the extended guarantee, registration must be completed within thirty (30) days of the original invoice date.

If registration is not completed within this period, the product will automatically be covered under the five (5) year standard warranty.

3. Conditions for Valid Warranty Cover

To ensure the warranty remains valid throughout its term, the following conditions must be satisfied:

3.1 Registration (Extended Guarantee Only)

To qualify for the ten (10) year extended guarantee, the original purchaser must:

Complete and submit the official 3C Tanks Warranty Registration Form within thirty (30) days of invoice.

Provide accurate installation details, including:

Installer name and credentials

Installation date

Installation address

Incomplete or inaccurate registration may affect eligibility for the extended guarantee.

3.2 Professional Installation

The Product must be installed:

By a registered competent person

In accordance with all applicable UK Building Regulations and statutory requirements

In line with relevant OFTEC / APHC technical guidance and recognised industry standards

Proper installation is essential to ensure safe and effective operation of the product.

3.3 Annual Inspection and Maintenance

To maintain warranty cover:

The product must be inspected annually by a registered competent person.

Inspections should be conducted in accordance with OFTEC Technical Books 2 and 5 (or any updated equivalent guidance).

Records of inspections and maintenance must be retained by the original purchaser.

3C Tanks may request evidence of inspection history in the event of a claim. Where inspection records are unavailable, warranty cover may be affected.

4. Exclusions

This warranty does not cover:

4.1 Ancillary Components

Ancillary components are excluded from this warranty. These components are typically covered by separate manufacturer warranties, generally for a period of 12 months.

4.2 Installation and Site Conditions

Damage or defects arising from:

Incorrect or non-compliant installation

Inadequate or uneven base support

Failure to provide a suitable fire-resistant foundation

Ground movement or subsidence

Exposure to extreme temperatures outside -17°C to 35°C without appropriate protection

Excessive solar gain without adequate shading

Tampering with, modifying, or altering the main threaded outlet or structural components of the tank.

4.3 Misuse or External Factors

This warranty does not apply to:

Improper maintenance or neglect

Accidental or wilful damage

Use for storage of non-approved fuels or liquids

Chemical contamination

Unauthorised alteration or repair

Fire, flood, impact damage, vandalism, or force majeure events

4.4 General Limitations

The warranty excludes:

Fair wear and tear

Cosmetic deterioration

Components not manufactured by 3C Tanks

5. Claims Procedure

Warranty claims should initially be submitted to the original distributor unless otherwise agreed in writing.

To process a claim, the following information will be required:

Tank serial number

Proof of purchase

Installation details

Maintenance records

Evidence of the reported defect (including photographs where requested)

Providing complete documentation will assist in the efficient handling of the claim.

6. Manufacturer's Liability

Where a valid claim is confirmed, 3C Tanks or any authorised distributor will, at its discretion:

Repair the product;

Replace the product; or

Refund the original purchase price (subject to agreement).

Liability is limited strictly to the product itself (Tank shell and integral bund).

3C TANKS, OTP, or PRO-LINE DIRECT shall not be liable for:

Fuel loss

Environmental clean-up costs

Business interruption

Loss of profits

Indirect or consequential loss

Nothing in this warranty limits liability for death or personal injury caused by negligence or any liability that cannot lawfully be excluded under English law.

7. Transferability

This warranty applies exclusively to the original purchaser and is not transferable.

The Contracts (Rights of Third Parties) Act 1999 does not apply to this warranty.

8. Governing Law

This warranty shall be governed by and construed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction.